

## Families - coronavirus (COVID-19)

Find out about your family payments and child support if you're affected by coronavirus (COVID-19).

on this page

- [Family Tax Benefit \(FTB\)](#)
- [Child Support](#)
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Learn about the [\\$750 one off Economic Support Payment](#) as part of the Government's response to coronavirus (COVID-19).

### Family Tax Benefit (FTB)

Coronavirus may impact your Family Tax Benefit (FTB). This includes if:

- [your family income changes](#)
- [your child's over 16 and can't study](#).

### If your family income changes

Your [family income estimate](#) affects how much FTB you can get.

If you or your partner stop work, your family's income may change. You should [update your income estimate](#).

### **If your child's over 16 and can't study**

When your child turns 16, you may continue to get FTB for them. However, they need to be in [full time secondary study or exempt](#) from the study requirements.

Your child may still meet these study requirements even if:

- they're sick or isolated
- their school closes
- you choose to keep them away as a precautionary measure.

If they intend to return to study, you'll continue to qualify for FTB. There's nothing you need to do.

### Child Support

If you have a child support assessment and your situation has changed, tell us so we can update your details. This includes if your income levels have decreased or care of your children has changed.

This is important so we can make sure your assessment is correct.

You can update your details on Centrelink [online](#), through the [Express Plus Child Support mobile app](#) or by calling Centrelink [calling us](#).

### Contact Centrelink

If you're concerned about coming to a Centrelink service centre to do business with us you can use Centrelink [online services](#). If you don't have access to a Centrelink self service option please call either:

- the [families line](#) for help with Centrelink family assistance payments
- a [Child Support phone number](#) for help with Child Support.

## Telehealth options

If you're pregnant, you can get bulk billed consultations by videoconference or telephone with a:

- GP
- Obstetrician
- Registered Midwife.

If you've had a baby in the last 12 months and need to see a health professional, you can get bulk billed consultations by video conference or telephone with a:

- GP
- Obstetrician
- Registered Midwife
- Nurse Practitioner
- Specialist
- Allied mental health professional.