

# National Disability Insurance Scheme (NDIS) - coronavirus (COVID-19)

The NDIA is making some changes to the plan review process in response to the coronavirus (COVID-19) pandemic.

If a client of NDIS has:

- A plan review coming up, National Disability Insurance Agency (NDIA) team member will contact the client over the phone or email to undertake their review.
- As part of this plan review process, the client can discuss their ability having a new plan in place for up to 24 months.
- NDIA will be making changes to the NDIS systems over the weekend to make sure participants have the funding they need during the COVID-19 pandemic.
- Clients plans will not end, on the day a plan on the due to expire, it will be automatically be extended by 365 days.

Previously these automatic plan extensions were for 28 days but will now be 365.

Participants who have plans that expires soon, do not need to do anything to have their plans automatically extended by 365 days.

## **Update on provider coronavirus (COVID-19) measures**

The NDIA understands that coronavirus (COVID-19) may significantly impact providers.

To help you to continue to deliver supports to participants through this time, the NDIA is introducing several changes, including:

- An advance payment to registered providers
- A temporary 10 per cent increase to the price limit of some Core and Capacity Building supports
- Changes to the cancellation rules
- Introducing three new support coordination items under Core Supports

## **Temporary 10 per cent increase**

Effective 25 March 2020, price limits for some supports have been increased temporarily. These supports include:

- Assistance with Daily Life (excluding Supported Independent Living)
- Assistance with Social and Community Participation
- Improved Health and Wellbeing (excluding personal training)
- Improved Daily Living Skills