

How to register your intention to claim a Centrelink payment - coronavirus (COVID-19)

If you're affected by coronavirus (COVID-19), you can register your intention to claim a Centrelink payment.

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You don't need to complete a full claim right now. You can register your intention to claim a payment at a time and place that works for you. We'll backdate your payment.

You don't need to call or visit a Centrelink service centre to register your intention to claim.

You register your intention to claim online through myGov. You only need to do this once. **Centrelink get in contact with you to let you know the next steps.**

You don't need a [Centrelink Customer Reference Number](#) (CRN) to register your intention to claim. When we contact you, we'll confirm your identity and give you a CRN.

If you registered an intent to claim between 23 and 29 March 2020, submit your full claim by 19 April 2020 and we grant it, your payment will start from 23 March 2020.

For registrations made from 30 March 2020, if we grant your full claim your payment will start from the date you registered your intent to claim.

If you have a myGov account linked to Medicare or Australian Taxation Office

If you have a myGov account linked to Medicare or the Australian Taxation Office, you can register your intention to claim.

When you sign in to myGov, we'll prompt you to register your intention to claim a Centrelink payment.

[Sign in to myGov](#)

If you have a myGov account not linked to Medicare or Australian Taxation Office

If you don't have Medicare or Australian Taxation Office linked, you need to link to 1. Do this before registering your intention to claim.

Sign in to myGov and link to 1 of these services:

- Medicare
- Australian Taxation Office.

Read more about how to link [Medicare](#) or the [Australian Taxation Office](#) to myGov.

Once you do this, Centrelink prompt you to register your intention to claim.

[Sign in to myGov](#)

If you don't have a myGov account

1. Create a myGov account

Use the online guide to help you [create a myGov account](#).

Create a myGov account

2. Link a service to myGov

Sign in to myGov, select Services from the menu and link 1 of the following services:

- Medicare
- Australian Taxation Office.

Read more about how to link [Medicare](#) or the [Australian Taxation Office](#) to myGov.

Once you do this, Centrelink prompt you to register your intention to claim.

Sign in to myGov

If you have a myGov account linked to Centrelink

If your myGov account is linked to Centrelink, you can sign in to myGov and either:

- go to your Centrelink online account and start your claim now
- register your intention to claim on the myGov Welcome screen.

Sign in to myGov

If you've lost your job or income has reduced due to coronavirus (COVID-19), and are:

- 21 or younger, you may be able to claim [Youth Allowance for job seekers](#)
- between 22 and Age Pension age you may be able to claim [JobSeeker Payment](#)
- a young child's main carer you may be able to claim [Parenting Payment](#).