

If you need a payment – coronavirus (COVID-19)

You may get help from Centrelink if you or your family are affected by the coronavirus pandemic.



You don't need to give us a bank statement, Employment Separation Certificate or a letter from your employer. We'll let you know when you need to again.

To get a payment, you'll need to meet all the eligibility rules including residence rules and income tests.

You may get a payment in any of the following circumstances. These include if you're:

- not able to work or don't have work
- in isolation or hospitalised
- caring for children.

You may get one of the following payments:

- [Youth Allowance](#)
- [JobSeeker Payment](#)
- [Parenting Payment.](#)

Depending on the payment you're claiming, your parent's or partner's income may affect your eligibility to claim a payment.

You can submit your claim using your [Centrelink online account](#).

Centrelink has waived all the following:

- ordinary waiting period
- liquid asset test waiting period
- newly arrived residents waiting period
- seasonal work preclusion period
- mutual obligation or participation requirements
- assets test.

Centrelink also don't need any of these:

- an employment separation certificate
- bank statement
- proof of reduced work hours
- proof of your rental arrangements.

Call Centrelink on the specific payment line if you're having any trouble claiming a payment.

The Australian Taxation Office has [COVID-19](#) information on their website about:

- early access to superannuation
- financial relief for small business and employers.

Read the latest [coronavirus updates](#) and advice on the Australia.gov.au website.